

# COVID19 REQUIREMENTS FOR STALLHOLDERS

## AT BRUNSWICK HEADS MARKET

**COVID-19** is creating challenges for everyone, and the situation is constantly evolving. We need to be transparent, accessible, and communicative. Communicate often not only with management but with your customers as well. The health of customers, stallholders, market staff and greater public is the highest priority.

### AGREEMENT

Stallholders must comply with the COVIDSafe requirements and directions of the market management, Byron Shire Council, Tweed/Byron Police and/or the NSW Health authority.

### REGISTER YOUR BUSINESS

- Complete the relevant COVID19 Safety Plan for your business. You need to keep a copy of your plan on you at the market & provide it when asked to an authorised person.
- A copy of your plan is required when applying for a site at the market.
- It may be necessary to update them when directed by the NSW Government.  
<https://www.nsw.gov.au/covid-19/business/safety-plans>

### PERSONAL PROTECTION

- Please take care of yourself & your space. You are in a vulnerable position working with the public & will be travelling home to your family & your community.
- **Cancel if you do not feel it is safe to operate.**
- Do not attend the market if you are unwell.
- If you become unwell on the day, inform the management immediately and return home.
- Hands must regularly be sanitised throughout the day.

### CUSTOMERS SAFETY

- **Sanitiser must be available for customers to use and in a visible location.**
- Be mindful of customers within your stall & what they are touching.
- Immediately wipe down any areas frequently touched.

### SOCIAL DISTANCING

- Stallholders **must** limit the number of customers who can enter their stall at any time.
- Those shopping together may enter your stall together.
- Waiting customers must be at least 1.5 metres from the stallholder's gazebo
  - Provide signage in prominent locations
  - verbally reinforce

### DISPLAY SIGNS

- Please print your own signs & place in visible areas.
- Examples include but are not limited to:
  - Please social distance
  - Ask for assistance
  - Hand Sanitiser available
  - No touching

### MARKET DISPLAY

- It has been advised to discontinue the use of items that cannot be sanitized e.g. exchange cloth tablecloths for wipeable.
- Invest in splash guards for food that cannot be covered.
- Displays must be cleaned and sanitized regularly during the market.
- All food must be covered.
- **NO taste tests or product sampling that is not covered.**
- The possibility of customers touching food must be limited
  - Provide signs 'Do Not Touch Food' & verbally reinforce.

### STRUCTURES

- Oztrail style change rooms are not permitted as they cannot be cleaned properly.
- Please use a curtain. This can be hung up for ventilation and washed after every market.

### MINIMIZE HANDLING of PRODUCTS

- Encourage 'CLICK & COLLECT'
- Have prepared boxes.

### COVID19 TRAINING

- All stallholders are recommended to complete Infection Control Handling.  
<https://covid-19training.gov.au/login>
- Food & drink vendors & staff are recommended to complete the following training  
<https://www.foodauthority.nsw.gov.au/covid-19-awareness-food-service-training>

**EVERY EFFORT MUST BE TAKEN TO FOLLOW RISK MANAGEMENT STRATEGIES.  
IGNORING THESE PRACTICES & ANY INTRODUCED REGULATIONS WILL RESULT IN THE  
STALLHOLDER'S TERMINATION AT THE  
BRUNSWICK HEADS MARKET**